Introduction

• Universal Healthcare Goals
• Meeting the needs of Nurses
• Developing a “digital” product to support healthcare goals
• Features
The Franchise
www.royalmarsdenmanual.com

The Professional Edition  The Student Edition  The Online Edition
Universal Healthcare Goals

- Improve Patient Outcomes
- Improve Hospital Performance
- Reduce Length of Stay
- Support the Nurse in Training
Meeting the Needs of Nurses

- Access to Trusted and Evidence Based Resources
- Definitive
- Authoritative
- Credible
- Quick
- Easy to Use
Developing a Digital Product to meet healthcare goals

• A requirement to amend Nursing Guidelines
• Demonstrate latest guidelines being used
• Link to other Guideline (NICE – Local Trust Guideline)
Welcome to The Royal Marsden Manual Online, Ninth Edition.

This online edition provides up-to-date, evidence-based clinical skills and procedures related to essential aspects of person’s care.

Find out how to get online access or buy the print edition.
Over 200 procedures

Hand washing

Pre-procedure

Action  | Rationale
---|---
1. Remove any rings, bracelets and wristwatch still worn and roll up sleeves. (Note: It is good practice to remove all hand and wrist jewellery and roll up sleeves before entering any clinical area and the English Department of Health has instructed NHS trusts to implement a ‘bare below the elbows’ dress code.) | Show

2. Cover cuts and abrasions on hands with waterproof dressing. | Show

3. Remove nail varnish and artificial nails (most uniform policies and dress codes prohibit these). Nails must also be short and clean. | Show

Procedure

4. Turn on the taps and where possible direct the water flow away from the plughole. Run the water at a flow rate that prevents splashing. | Show

5. Run the water until hand hot. | Show

6. Wet the surface of hands and wrists. | Show

7. Apply liquid soap and water to all surfaces of the hands. | Show

8. Rub hands together for a minimum of 10-15 seconds, paying particular attention to between the fingers and the tips of fingers and thumbs (Action figure 8a). The areas that are most frequently missed through poor hand hygiene technique are shown in Action figure 8b. | Show

9. Rinse soap thoroughly off hands. | Show

10. Turn off the taps using your wrist or elbow. If the taps are not lever-type, turn them off using a paper hand towel to prevent contact. | Show

Post-procedure

11. Dry hands thoroughly with a disposable paper towel from a towel dispenser. | Show
Easy to search
Customisable Content

- Clarify local policy and practice by annotating procedures guidelines and supporting information to reflect your local practice;
- Ensure staff have ready access to all the supporting information they need in order to practice clinical skills accountably and in line with Trust policy;
- Respond quickly and effectively to change in clinical practice:
  - Add additional guidelines or update existing guidelines at any point;
  - Enable staff to practice accountably: authenticate any changes in practice, and retain a clear audit trail of procedures approved over time.
Access Remotely

The Royal Marsden Manual of Clinical Nursing Procedures
Ninth Edition

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Enhanced Artwork Programme
Other Features

Referrer URL (link on Trust intranet pages)
OpenAthens
User Name and Password
Unlimited Concurrent Users
COUNTER 4 compliance
In-Product Training Videos
Royal Marsden Online and the NHS

- Implemented in over 200 Acute, Mental Health and Community Trusts

- As part of a Care Quality Commission Audit Nursing staff are required to demonstrate knowledge of evidence based Nursing Clinical Procedures

- Many Trusts use RMM online during the audit
Administrator Features

The administrator can add custom content
Can add a comment anywhere to the site:

Post-procedural considerations

Immediate care

Explain the reasons for oxygen therapy and the benefits of keeping the device in place until further review. Allow opportunities to express discomfort. Document what percentage of oxygen was commenced and the patient’s related observations, and continue to monitor the patient’s respiratory status as frequently as necessary.

Ongoing care

For patients requiring oxygen therapy for more than 24 hours or when the patient reports discomfort due to dryness, humidification should be commenced to prevent airway defenses [Dryse et al. (2012), Ward and Park (2009)] as well as for the general comfort of the patient.

Encouraging patients to sit up in chairs rather than lying or even sitting up in bed will help prevent atelectasis and aid removal of secretions. Ensuring that post-operative patients have effective pain relief will allow for early ambulation, as well as deep breathing and other basic exercises which will help prevent post-operative atelectasis or possible chest infections [Shahda and Mihos (1986)].

Accurate and frequent monitoring of vital signs and recording of observations as well as oxygen concentration and flow rates administered to the patient in combination with a
Add Practice Changing Update – Global Comment
Can see at a glance all active custom content each with a review date, the chapter it relates to and the type of content:

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Future Development

- Develop an App for Procedures
- Quarterly Updates
- More content
The Royal Marsden Online

- Improves Patient Outcomes – as Nurse uses best available procedure
- Improves Hospital Performance – reducing the need for unnecessary diagnostics tests
- Reducing Length of Stay – By using the correct procedures the patient is given the right course of treatment therefore leading to a quicker discharge
- Support for Nurse in Training – Quick and Easy Access to the best clinical guidance and procedures
Questions